

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbyppl@hotmail.com

SECY/CHN O/S/MRNS

C A No. Applied For
Complaint No. 284/2024

In the matter of:

Dabir Ul Arafien & Shaiq ZubaidComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Mr. Deepak Pathak, Mr. R.S. Bisht & Ms. Chhavi Rani, On behalf of BYPL

ORDERDate of Hearing: 06th August, 2024Date of Order: 08th August, 2024Order Pronounced By:- Mr. Nishat A Alvi, Member (CRM)

1. The brief facts of the case giving rise to this grievance are that complainant applied for new electricity connection vide request no. 8006810686 at his premises no. 399, GF, Ward no. XI, Gali Bazar, matiya Mahal, Near Jama Masjid, Delhi-110006. Complainant further submitted that the application for new connection was rejected by OP on the ground that address is in MCD objection list there being a polluting unit.

2. The respondent in reply briefly stated that the complainant is seeking new electricity connection under commercial category at ground floor vide request no. 8006810686 at premises no. 399/11, GF, Gali Bazar, Matia Mahal, Near Jama Masjid, Delhi-110006. But since the subject property was under MCD list for running polluting units, the connection was rejected. Later on, the complainant submitted No objection from MCD thereby stating that the subject property does not fall under Polluting Unit Category. The premises were inspected and it was found that there is no polluting unit operating from the applied premises. Hence, during the pendency of the present complaint itself the connection so required has since been released in the name of the complainant on 06.06.2024 vide CA no. 154454077.
3. Complainant admits that the connection has since been released but in the names of Shaiq Zubair and Dabir Ul Arafien and not in Dabir Ul Arafien and Shaiq Zubair names.
4. We don't find any substance in this argument of the complainant as the main grievance of the complainant was to release the new electricity connection, which OP has so released. Thus there remains no cause of action against the OP and in favour of complainant. Hence the complainant so becoming infructuous is dismissed as satisfied.

The case is disposed off as above. No order as to the cost. Both the parties should be informed accordingly.

Attested True Copy


Secretary
CGRF (BYPL)


(S.R. KHAN)
MEMBER - TECH


(NISHAT A ALVI)
MEMBER-CRM


(P.K. SINGH)
CHAIRMAN


(P.K. AGRAWAL)
MEMBER -LEGAL


(H.S. SOHAL)
MEMBER